UNITED STATES DISTRICT COURT EASTERN DISTRICT OF TENNESSEE NORTHERN DIVISION

GERALD DEARDORFF,)	
Plaintiff,)	
v.)	Case No.
GC SERVICES, LP,)	
Defendant.)	
Defendant.	,	

PLAINTIFF'S COMPLAINT

Plaintiff, GERALD DEARDORFF (Plaintiff), through his attorneys, KROHN & MOSS, LTD., alleges the following against Defendant, GC SERVICES, LP (Defendant):

INTRODUCTION

- Plaintiff's Complaint is based on the Fair Debt Collection Practices Act (FDCPA), 15
 U.S.C. 1692, et seq.
- 2. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

JURISDICTION AND VENUE

- 3. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy."
- 4. Defendant conducts business in the state of Tennessee, and therefore, personal jurisdiction is established.
- 5. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).

PARTIES

- 6. Plaintiff is a natural person residing at Bean Station, Grainger County, Tennessee.
- 7. Plaintiff is a consumer as that term is defined by 15 U.S.C. 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. 1692a(5).
- 8. Defendant is an alleged debt collector as that term is defined by 15 U.S.C. 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 9. Defendant is a debt collection agency with a business office in Houston, Texas.

FACTUAL ALLEGATIONS

- 10. Defendant is attempting to collect a debt from Plaintiff on behalf of the original creditor.
- 11. Plaintiff's alleged debt owed arises from transactions for personal, family, and household purposes.
- 12. In or around September of 2012, Defendant began placing calls to Plaintiff's cell phone (423-754-90xx) and home phone (423-327-01xx) in an attempt to collect an alleged debt.
- 13. Defendant left a message for Plaintiff asking him to return the call to 800-475-7311, a number belonging to Defendant.
- 14. Defendant left a voicemail message for client which failed to meaningfully disclose the caller's identity. *See* transcribed voicemail message attached hereto as Exhibit A.
- 15. Defendant left a voicemail message for client which failed to disclose that the communication was from a debt collector. *See* Exhibit A.
- 16. Defendant is using false, deceptive and misleading means in connection with attempting to collect a debt by not identifying the purpose of its phone calls or that they are an attempt to collect a debt.

COUNT I

DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 17. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692d of the FDCPA by engaging in conduct that the natural consequences of which was to harass, oppress, and abuse Plaintiff in connection with the collection of an alleged debt.
 - b. Defendant violated §1692d(6) of the FDCPA by placing telephone calls without meaningful disclosure of the caller's identity.
 - c. Defendant violated §1692e of the FDCPA by using false, deceptive, and misleading representations in connection with the collection of any debt.
 - d. Defendant violated §1692e(10) of the FDCPA by using deceptive means in an attempt to collect a debt.
 - e. Defendant violated §1692e(11) of the FDCPA by failing to disclose in subsequent communications that the communication was from a debt collector.

WHEREFORE, Plaintiff, GERALD DEARDORFF, respectfully requests judgment be entered against Defendant, GC SERVICES, LP, for the following:

- Statutory damages of \$1,000.00 pursuant to the Fair Debt Collection Practices Act, 15
 U.S.C. 1692k.
- Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15
 U.S.C. 1692k.

20. Any other relief that this Honorable Court deems appropriate.

RESPECTFULLY SUBMITTED,

DATED: November 19, 2012

KROHN & MOSS, LTD.

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